



800 S. Monroe  
Amarillo, TX 79101

## Consumer Complaint Notice

### Combined Notice

The BOC Bank is chartered under the laws of the State of Texas and by state law is subject to regulatory oversight by the Texas Department of Banking. Any consumer wishing to file a complaint against the BOC Bank should contact the Texas Department of Banking.

BOC Bank also engages in the business of selling checks as an agent for a company licensed under the laws of the State of Texas and subject to regulatory oversight by the Texas Department of Banking. Any consumer wishing to file a complaint concerning the sale of checks activities should contact the Texas Department of Banking.

Consumers may file complaints with the Texas Department of Banking by contacting the department through one of the means indicated below:

#### In Person or U.S. Mail:

Texas Department of Banking  
2601 North Lamar Boulevard  
Suite 300  
Austin, TX 78705-4294  
Telephone: 877-276-5554  
Fax: 512-475-1313  
Email: [consumer.complaints@dob.texas.gov](mailto:consumer.complaints@dob.texas.gov)  
Website: [www.dob.texas.gov](http://www.dob.texas.gov)

### AVISO DE QUEJA DEL CONSUMIDOR

BOC Bank también se dedica al negocio de vender cheques como agente de una empresa. Licenciado bajo las leyes del estado de Texas y sujeto a supervisión regulatoria por el Departamento de Bancos de Texas. Cualquier consumidor que desee presentar una queja relacionada con la venta de actividades de cheques debe comunicarse con el Departamento de Banca de Texas.

BOC Bank esta' organizado bajo los estatutos del Estado de Texas y por la ley del Estado esta' sujeto a la supervisión' del Departamento Bancario de Texas. Cualquier consumidor que desee asentar una queja en contra de BOC Bank debe comunicarse al Departamento Bancario de Texas a traves' de uno de los medios indicados abajo.

En persona o correo de Estados Unidos:

2601 North Lamar Boulevard, Suite 300,  
Austin, Texas 78705-4294  
Numero Telefonico: (877) 276-5554  
Numero de fax: (512) 475-1313  
Correo Electronico: [consumer.complaints@dob.texas.gov](mailto:consumer.complaints@dob.texas.gov)  
Pagina de Internet: <http://www.dob.texas.gov>



[bocbanking.com](http://bocbanking.com)  
806.373.1720

